

1. How to connect the recorder with APP?

Open DH Dashcam and click add device, jump to the WIFI connection interface, select the recorder WIFI to connect, after the connection is complete return to the APP, you can enter the device. Through DH Dashcam you can preview, video playback, set the parameters of the recorder on your cell phone, making it more convenient for you to operate the recorder.

2. Can not search the Dashcam WIFI?

Confirm whether the device is in the power-on state (after the vehicle starts, the device automatically turns on); if the power-on state is still unable to search for the device WIFI, we recommend that you restore the factory settings of the device and wait until the device is restored to complete the WIFI search again.

3. What are the memory card requirements for the recorder?

As the code rate used by the recorder is large, high-speed memory card can ensure the stability of data transmission as well as efficient, we recommend that you use Class10 and above TF card,Max 128G.

4. Recorder recording process needs to be connected to the APP all the time?

The recorder starts automatically after the car ignition and starts to loop the video, all the video content will be saved in the recorder's TF card, which has nothing to do with whether the phone is always connected to the recorder. During normal driving, there is no need to deliberately let the APP always connect with the device, you can open the APP for operation when you need to browse or download the required video.

5. How long is the power cord of the recorder?

Recorder power cable length is 3.5 meters, basically can meet the length of the car alignment.

6. After connecting WIFI, there is no recorder display in APP?

First of all, you need to authorize the APP to get the permission of geolocation information. Secondly, we recommend you to wait for a while after connecting WIFI to your Android phone, and when the pop-up window of switching network pops up, choose not to switch network, continue to use the current WIFI, and then return to APP. Apple cell phones with this problem suggest you ignore the connected recorder WIFI, reconnect and then enter the APP home page.

7. How to retrieve password?

The default password of the recorder currently on sale is: 12345678 (M3 is 1234567890). If you modify the password to forget, you can reset the device.

8. How to fix the recorder?

The recorder is fixed by 3M adhesive and Static Stickers, please wipe the glass clean before pasting the Static Stickers, please squeeze the bubble between the Static Stickers and the glass when pasting, and gently press a few times after 3M adhesive is stuck to the Static Stickers to make it paste firmly.

9. Will the recorded video have a speed display?

Only recorder with a GPS module will display information such as hourly speed, latitude and longitude and will allow you to view the track.

10. Recorder cannot be powered on?

First,check the power cable is connected normally.Secondly,you can reset system.Finally,start the recorder without memory card.